



Customers simply need to purchase an eligible General Airstage (formerly Fujitsu) Ducted System to receive a digital prepaid Mastercard® valued up to \$500*.



TOP RATED APPLIANCE BRANDS



Eligible Products Must Be Purchased By 11/12/2026.
Prepaid Mastercard® Must Be Claimed By 29/01/2027.

AUSTRALIA'S FAVOURITE AIR®

MARK YOUR CALENDARS – OUR GENERAL ‘DUCTED SUMMER CASHBACK’ PROMOTION IS LAUNCHING OCTOBER!

GENERAL Australia (formerly Fujitsu General Australia) is excited to launch this years ‘Ducted Summer Cashback’ Promotion. Customers who purchase an eligible General Airstage ducted system from **Thursday 1st October 2026 to Friday 11th December 2026**, will receive a digital prepaid Mastercard valued up to \$500* (via redemption).

HOW DOES IT WORK?

Once a customer purchases and fully pays for their eligible product during the promotional period, they simply need to complete their claim online by 11:59pm AEDT Friday 29th January 2027. It is essential that you staple a copy of the GENERAL Australia A5 flyer to your customer's receipt so that the following process is clear and there is no ambiguity when it comes to claiming their reward.

HOW DOES A CUSTOMER CLAIM?

To submit a claim for the ‘Ducted Cashback’ reward:

- 1 Customer purchases and fully pays for an eligible product between 01/10/26 - 11/12/26.
- 2 Customer visits the promotion web page at generalairstage.com.au/promotions to lodge their claim.
- 3 Customer enters all required information including the outdoor model and serial numbers and indoor model number to complete their claim.
- 4 Customer uploads a copy of their proof of purchase (i.e. a valid tax invoice or purchase receipt), and proof of payment (i.e. a transaction or EFT receipt, bank statement or credit card slip) showing the purchase. **Note: If the unit was purchased and paid for in cash, this must be clearly displayed on the invoice.**
- 5 Claim is validated within four (4) weeks of submission.
- 6 Customer will be sent an email notification of claim approval.
- 7 The digital prepaid Mastercard will be delivered within five (5) business days of claim approval via SMS to the Australian mobile phone number submitted with the claim.
- 8 The digital prepaid Mastercard needs to be activated within three (3) months by following the link to access the Vault Payments Application via the App store that is sent in the SMS with their digital prepaid Mastercard activation code.

PLEASE NOTE: If a customer has purchased an Eligible Product for their domestic/residential use during the Promotional Purchase Period but have not yet had it delivered or installed, and therefore cannot locate the outdoor serial number in time to make a valid claim, they must contact GENERAL Australia in writing via www.generalairstage.com.au/help-centre/contactus prior to 11:59pm AEDT on 29/01/27 so that alternative arrangements for reward issue can be made. No claims will be accepted under any circumstances after 11:59pm AEDT on 29/01/27.

MARKETING SUPPORT

This promotion will be supported by an integrated marketing campaign. We will supply you with an array of point of sale materials to help promote the offer.

The GENERAL Australia Marketing team will also be able to assist with co-operative advertising requests for press or catalogue creative as well as digital creative assets. Please email your request through to the Marketing team using the contact details below.

CONTACT

For any enquiries relating to this promotion, please speak with your GENERAL Australia Business Manager, call 1300 882 201 or email communications@generalairstage.com.au

TERMS & CONDITIONS

*Purchase by 11:59pm AEDT 11/12/26. Claim by 11:59pm AEDT 29/01/27. Domestic and residential purchases only. **Eligible models only, see website for list.** Exclusions apply, see generalairstage.com.au/promotions for full terms and conditions. Proof of purchase and payment required. Customers will need their outdoor model and serial numbers and indoor model number to complete their claim. Reward: GENERAL Prepaid Mastercard, value based on model purchased (see full terms and conditions). The GENERAL Prepaid Mastercard® is issued by Vault Payment Solutions Group Pty Ltd pursuant to license by Mastercard. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated. Promoter is GENERAL Australia (ABN 55 001 229 554) of 1 Telopea Place, Eastern Creek NSW 2766. GADSCB<TP>10/26

PROMOTIONAL PERIOD

- Promotion runs from 9:00am AEST Thursday 1st October 2026 to 11:59pm AEDT Friday 11th December 2026.
- Claims close 11:59pm AEDT Friday 29th January 2027.

This offer is strictly available for purchases made for domestic household use only (businesses excluded).

ELIGIBLE PRODUCT LISTING

TYPE	kW	OUTDOOR MODEL NUMBER	INDOOR MODEL NUMBER	REWARD AMOUNT \$
below 10.0kW	7.1	AOTH24KBTA	ARTH24KHTA	\$300
	8.5	AOTH30KBTA	ARTH30KHTA	
	8.5	AOTH30KCTA	ARTH30KHTA	
10kW & below 14kW	10.0	AOTH36KBTA	ARTH36KHTA	\$350
	12.5	AOTH45KBTA	ARTH45KHTA	
	10.0	AOTH36KRTA	ARTH36KHTA	
	12.5	AOTH45KRTA	ARTH45KHTA	
	10.0	AOTH36KCTA	ARTH36KHTA	
	12.5	AOTH45KCTA	ARTH45KHTA	
14.0kW & below 18kW	14.0	AOTH54KBTA	ARTH54KHTA	\$400
	15.5	AOTH60KBTA	ARTH60KHTA	
	14.0	AOTH54KRTA	ARTH54KHTA	
	15.5	AOTH60KRTA	ARTH60KHTA	
	14.0	AOTH54KCTA	ARTH54KHTA	
	16.0	AOTH60KCTA	ARTH60KHTB	
18kW	18.0	AOTG65LRLA	ARTG65LHTA	\$450
	18.0	AOTH65KRTA	ARTH65KHTA	
	18.0	AOTH65KBTA	ARTH65KHTA	
20kW & above	20.3	AOTA72LALT	ARTC72LATU	\$500
	25.0	AOTA90LALT	ARTC90LATU	
	20.0	AOTH72KRTA	ARTH72KHTA	
	22.4	AOTH90KRTA	ARTH90KHTA	

